



Community Health Needs Assessment (CHNA) Implementation Strategy

St. Mary's Good Samaritan Hospital, Greensboro, Georgia
2022-2025



St. Mary's Good Samaritan Hospital completed a comprehensive Community Health Needs Assessment (CHNA) that was adopted by the Board of Directors on May 19, 2022. St. Mary's Good Samaritan Hospital performed the CHNA in adherence with applicable federal requirements for not-for-profit hospitals set forth in the Affordable Care Act (ACA) and by the Internal Revenue Service (IRS). The assessment considered a comprehensive review of secondary data analysis of patient outcomes, community health status, and social determinants of health, as well as primary data collection, including input from representatives of the community, community members and various community organizations.

The complete CHNA report is available electronically at www.stmaryshealthcaresystem.org/about-us/community-benefit or printed copies are available at 5401 Lake Oconee Parkway, Greensboro, GA 30642

Our Mission

We, St. Mary's Health Care System and Trinity Health, serve together in the spirit of the Gospel as a compassionate and transforming healing presence within our communities.

Our Hospital and Community Based Services

St. Mary's Good Samaritan Hospital is proud to be part of St. Mary's Health Care System, a Regional Health Ministry in Trinity Health. Trinity Health is one of the nation's largest Catholic health care systems, serving people in multiple states from coast to coast. Being a part of a large national system gives us access to resources and ideas across the broad spectrum of care, making it easier for us to advance clinical quality in significant ways at the local level and providing economies of scale that reduce our costs. It also allows us to contribute our knowledge and best practices to make care better wherever Trinity Health operates.

St. Mary's Good Samaritan Hospital is a 25-bed critical access hospital serving the greater Greene County area. Located on Lake Oconee Parkway, Good Samaritan Hospital is a Joint Commission accredited, not-for-profit Catholic hospital guided by the Mission of Trinity Health and St. Mary's to be a compassionate and transforming healing presence in the communities we serve.

The hospital provides emergency care, inpatient care, surgical services, swing beds, and numerous outpatient services. St. Mary's Good Samaritan Hospital features cutting-edge rural medicine technologies, including cardiac and stroke telemedicine, and is the first hospital to be designated by the State of Georgia as a Remote Treatment Stroke Center. For more information, visit St. Mary's website at <https://www.stmaryshealthcaresystem.org>.



Our Community

The geographic service area was defined at the county-level for the purposes of the 2022 Community Health Needs Assessment (CHNA). The service area was determined by counting the number of patient visits by county of residence. Five counties are defined as the service area for St. Mary's Good Samaritan Hospital: Greene, Hancock, Morgan, Putnam and Taliaferro. The counties with the most patient visits are the Primary Service Area. The counties with the next highest patient visits are the Secondary Service Area. Please see the map at right of the service area.

The inpatient discharge data for the hospital was reviewed, and Zip codes reflecting the top inpatient discharges within the most recent year of data were included within the defined community. Demographic data by Zip code was analyzed to ensure that medically underserved, low-income, or minority populations who live in the geographic areas from which the hospitals draw patients were not excluded from the defined community.

St. Mary's Good Samaritan Hospital service area Zip codes are: 30642, 30665, 30669, 30678, 31024, 31026, 31087, 30820, 31045, 30650, 30055, 30621, 30663, 30625, 30641, 30056, 30623, 30631, 30664.

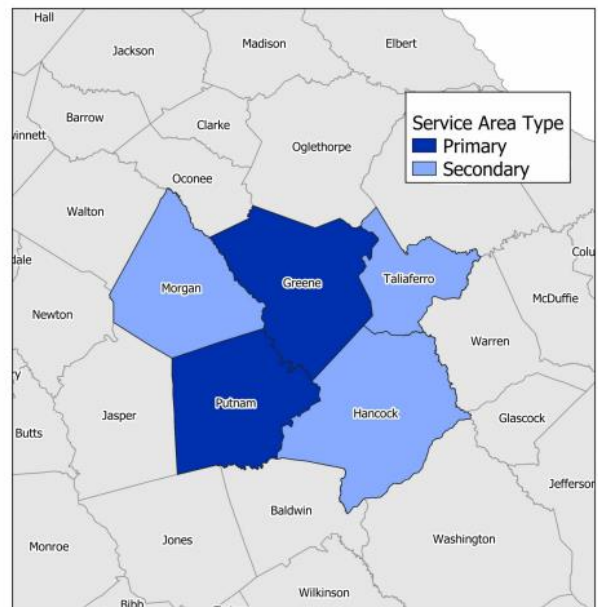
Our Approach to Health Equity

While Community Health Needs Assessments (CHNA) and Implementation Strategies are required by the IRS, Trinity Health and Good Samaritan Hospital have historically conducted CHNAs and developed implementation strategies as a way to meaningfully engage our communities and plan our Community Health & Well-Being work. We promote optimal health for those who are experiencing poverty or other vulnerabilities in the communities we serve by connecting social and clinical care, addressing social needs, dismantling systemic racism, and reducing health inequities. Good Samaritan has adopted the Robert Wood Johnson Foundation's definition of health equity:

“Health equity means that everyone has a fair and just opportunity to be as healthy as possible. This requires removing obstacles to health such as poverty, discrimination, and their consequences, including powerlessness and lack of access to good jobs with fair pay, quality education and housing, safe environments, and health care.”

Although Good Samaritan is early in our health equity journey, we will work towards using equity principles to inform our journey. In collaboration with other trusted community partners, we aim to develop a network of community advisors who are providing direct service to minority people of color, those who are homeless, active substance users, and other traditionally marginalized and vulnerable communities. This implementation strategy was developed with community input and will focus on specific communities and areas most impacted by the needs being addressed. The strategies implemented will mostly focus on policy, systems, and environmental change, for these are the areas where changes are needed to eliminate health disparities and promote health and wellbeing for all.

Good Samaritan Service Area



Health Needs of the Community

The CHNA conducted between December 2021 and February 2022 identified the significant health needs within the community in St. Mary's Good Samaritan's service area. Community stakeholders then prioritized those needs during a facilitated review and analysis of the CHNA findings. The significant health needs identified, in order of priority include:

1. Access to Healthcare
2. Addressing Social Needs
3. Behavioral and Mental Health
4. Chronic Disease Prevention and Management

Hospital Implementation Strategy

Significant health needs to be addressed

St. Mary's Good Samaritan Hospital, in collaboration with community partners, will focus on developing and/or supporting initiatives and measuring their effectiveness to improve the following health needs:

1. **Access to Healthcare** – CHNA pages 8-10
2. **Addressing Social Needs** – CHNA pages 11-12
3. **Behavioral and Mental Health** – CHNA pages 13-15
4. **Chronic Disease Prevention and Management** – CHNA pages 16-18

Significant health needs that will not be addressed

St. Mary's Good Samaritan Hospital acknowledges the wide range of priority health issues that emerged from the CHNA process and determined that it could effectively focus on only those health needs which are the most pressing, under-addressed and within its ability to influence. St. Mary's Good Samaritan Hospital does not intend to address the following health needs:

- **Motor Vehicle Crashes**
- **Dental Health**

This implementation strategy specifies community health needs that the hospital, in collaboration with community partners, has determined to address. The hospital reserves the right to amend this implementation strategy as circumstances warrant. For example, certain needs may become more pronounced and require enhancements to the described strategic initiatives. During these three years, other organizations in the community may decide to address certain needs, indicating that the hospital then should refocus its limited resources to best serve the community.

1

Access to Healthcare



Hospital facility: St. Mary's Good Samaritan Hospital
CHNA reference pages: 8-10

Brief description of need:

There are limited resources to assist with preventive and chronic health problems, such as diabetes and heart disease. There is a need for additional clinical services, infrastructure, and coordination across the healthcare system.

Equitable and Inclusive SMART Objective(s):

1. By June 2025, partner with local community-based organizations to increase the availability of preventive healthcare services, specifically in traditionally underserved, culturally diverse, and minority communities.
2. By June 2025, increase the number of safety net and community clinic referrals of uninsured emergency department (ED) patients who do not have primary care physicians.

Actions the hospital facility intends to take to address the health need:

Strategy	Timeline			Hospital and Committed Partners	Committed Resources
	Y1	Y2	Y3		
Develop a strong partnership and written plan of action which includes local safety net clinics and the Regional St. Mary's Community Health Worker Program to promote primary care access at safety net community clinics for uninsured people in Greene County.	X	X	X	Good Samaritan Hospital St. Mary's Health Care System	Financial contributions Staff time
				Oconee Valley Healthcare	Primary care services
				Focus location(s)	Focus Population(s)
				Greene County	Patients with social needs

Anticipated impact of these actions:

Number of primary care referrals to safety net clinics providers via TogetherCare	Baseline developed in Year 1	10% increase each year	Annual report provided by TogetherCare
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2

Addressing Social Needs



Hospital facility: St. Mary's Good Samaritan Hospital
CHNA reference pages: 11-12

Brief description of need:

Transportation and housing insecurity are social needs that present barriers to healthcare access and healthier communities. Access to safe and reliable transportation is critical to access healthcare, seek or keep work, and obtain food and medications. Access to safe and stable housing is a social influencer of whole-person health and wellbeing. Rural counties often lack resources, which means residents must travel to larger communities to address their social needs.

Equitable and Inclusive SMART Objective(s):

1. By June 2025, 60% of primary care patients with St. Mary's Medical Group will be screened for social needs.
2. By June 2025, an annual 5% increase in the number of social needs referrals to local social service organizations.

Actions the hospital facility intends to take to address the health need:

Strategy	Timeline			Hospital and Committed Partners	Committed Resources
	Y1	Y2	Y3		
Increase the capacity of Regional Community Health Worker Program by hiring or partnering with more Community Health Workers	X	X	X	Good Samaritan Hospital St. Mary's Health Care System St. Mary's Medical Group	Community Health Worker Community Resource Directory
				Georgia Community Health Worker Network	Expertise
				Greene County Health Department, DPH Northeast Health District	Expertise
				Focus location(s)	Focus Population(s)
				Greene County	Patients with social needs

Strategy	Timeline			Hospital and Committed Partners	Committed Resources
	Y1	Y2	Y3		
Provide strategic support and partnership with social service agencies addressing current and emerging community needs.	X	X	X	Good Samaritan Hospital	Health education Staff time
				United Way organizations Community Resource Directory organizations	Staff Expertise
				Focus location(s)	Focus Population(s)
				Greene and surrounding rural counties	Low-income community members

Anticipated impact of these actions:

Impact Measures	CHNA Baseline	Target	Plan to evaluate the impact
Number of patient encounters of social needs by Community Health Workers	Baseline developed in Year 1	10% increase each month	Monthly report provided by TogetherCare.

3

Behavioral and Mental Health



Hospital facility: St. Mary's Good Samaritan Hospital
CHNA reference pages: 16-18

Brief description of need:

There is a need for additional behavioral and mental health resources as well as addressing limited coordination of services between providers for community members.

Equitable and Inclusive SMART Objective(s):

1. By June 2025, improve the transition of care among patients with a mental health needs between hospital and mental healthcare providers.

Actions the hospital facility intends to take to address the health need:

Strategy	Timeline			Hospital and Committed Partners	Committed Resources
	Y1	Y2	Y3		
Strengthen relationships and identify behavioral and mental health resources to assist patients, providers, and the broader community.	X	X	X	St. Mary's Good Samaritan Hospital	Formal agreement Assistance with transition of care
				Advantage Behavioral Health Systems	Mental health services and resources
				Focus location(s)	Focus Population(s)
				Greene and surrounding counties	Community member Those needing mental health resources Mental health providers

Anticipated impact of these actions:

Impact Measures	CHNA Baseline	Target	Plan to evaluate the impact
Number of collaborative and educational efforts of mental and behavioral health providers to increase resources in local area.	Baseline developed in Year 1	10% increase each month	Annual report of Community Benefit

4

Chronic Disease Prevention and Management



Hospital facility: St. Mary's Good Samaritan Hospital
CHNA reference pages: 16-18

Brief description of need:

There is a need to continue efforts to prevent and manage chronic diseases, in particular cardiovascular health, respiratory health, cancer, and nutrition-related disease such as obesity and diabetes.

Equitable and Inclusive SMART Objective(s):

1. By December 2023, implement a 15-participant Diabetes Prevention Program, which is an evidence-based program that demonstrates measurable clinical improvement in risk factors associated with diabetes.
2. By June 2025, increase access to and utilization of hospital-based health education and support groups among individuals at risk or currently living with chronic disease.

Actions the hospital facility intends to take to address the health need:

Strategy	Timeline			Hospital and Committed Partners	Committed Resources
	Y1	Y2	Y3		
Implement Diabetes Prevention Program (DPP) that is focused on people who do not have diabetes and helps to decrease weight and promote a healthy lifestyle.				Good Samaritan Hospital Oconee Valley Healthcare	Staff External funding
		X	X	Focus location(s)	Focus Population(s)
				Greene County	Minority communities Low income
Strategy	Timeline			Hospital and Committed Partners	Committed Resources
	Y1	Y2	Y3		
Provide no-cost mammograms to un- and under-insured women at risk of breast cancer.				Good Samaritan Hospital	Staff, Equipment, and Expertise
				Oconee Valley Healthcare	Expertise
	X	X	X	Focus location(s)	Focus Population(s)
				Greene and Surrounding Counties	Low-income women Minority women

Anticipated impact of these actions:

Impact Measures	CHNA Baseline	Target	Plan to evaluate the impact
Number of participants in the DPP program who demonstrate improved health status	Baseline and training developed in Year 2	10% increase each year	Annual reports
Number of no-cost mammograms provided at a special yearly outreach event.	25/year	25/year or increase as resources become available	Annual reports

Adoption of Implementation Strategy

On September 27, 2022, the Board of Directors for Trinity Health Georgia voted after review of the 2022-2025 Implementation Strategy for addressing the community health needs identified in the 2022 Community Health Needs Assessment. After completing its review, the Board approved this Implementation Strategy and the related budget.

D. Montez Carter, FACHE
President and CEO
St. Mary's Health Care System

September 27th, 2022

